AMNA ABBASI

AI Product Manager | LLM, Agents & Automation

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EXPERIENCE

AI Product Manager

Core42 (Public Sector Dept of Health & Dept of Govt Enablement)

📅 09/2024 - Present 📍 Abu Dhabi, UAE

- Launched a multilingual **healthcare assistant** with DoH, reducing support tickets by 35% via clinical system integration.
- Deployed AI agents for DGE to **automate** licensing, HR, and procurement workflows across departments.
- Use of LLMs and agents to pre-screen **insurance claims** for completeness, policy match, and fraud indicators
- Deployed AI models to extract insights from unstructured clinical data, accelerating analysis and reporting by **50%**.
- LLM-based **chatbot** that provides 24/7 support for health guidelines, vaccination info, and appointment bookings.
- Streamlined approval chains with agent-triggered alerts, reducing delays in decision-making by **35%**.
- Introduced document classification/routing automation, cutting manual review time by **70%**.

AI/ML Product Manager

Liquidity Capital (AI Driven Fintech Direct Tech Startup Lender)

📅 11/2022 - 09/2024 📍 Abu Dhabi, UAE

- **Defined product requirements** for risk assessment modules, boosting accuracy by 35% through enhanced data signals and predictive models.
- **Automated key evaluation steps** with advanced analytics, cutting average investment decision time from days to 48 hours.
- **Applied predictive analytics** to uncover insights into startup financial health and growth potential, improving deal confidence.
- **Drove feature prioritization** by synthesizing user feedback, investor behavior, and market signals into actionable product updates.
- **Designed and ran 15+ A/B tests** to optimize startup onboarding flows, AI signal delivery, and investor UX—resulting in 60% higher engagement.
- **Reduced onboarding drop-offs by 30%** through UX improvements like dynamic data entry forms and context-aware nudges, directly enhancing investor conversion.

Product Manager IT Robotics, COE

Etisalat (UAE Telecom Operator)

📅 12/2021 - 11/2022 📍 Abu Dhabi, UAE

- **Automated 80% of manual workflows**, resulting in a 90% reduction in incident resolution time and improved service responsiveness.
- **Designed and implemented AI-driven automation frameworks**, boosting service delivery performance and achieving 99.91% uptime.
- **Optimized Agile delivery pipelines**, reducing project timelines by 20% through backlog refinement, sprint planning, and stakeholder syncs.
- **Delivered strategic product enhancements**, contributing to a 15% increase in annual revenue by aligning features with market needs.
- **Improved customer satisfaction by 25%** by reimagining user journeys and streamlining UX across high-impact touchpoints.

Program Manager IT Automation

IBM India Pvt Ltd & Kyndryl (IT Services Globally)

📅 08/2007 - 12/2021 📍 New Delhi, India

- **Defined product vision and roadmap** for 15+ AI initiatives, leading end-to-end delivery and achieving $2M+ in annual cost savings.
- **Owned backlog and sprint planning** for Agile teams (50+ members), reducing project delivery time by 20% through cross-functional coordination.
- **Drove automation strategy**, designing solutions that eliminated 70 FTEs worth of manual effort and scaled workflows 3x.
- **Led product discovery and user research** to gather and prioritize requirements, launching features that boosted adoption by 20% and retention by 15%.
- **Championed stakeholder engagement**, aligning product goals with business outcomes and ensuring compliance in asset management use cases.
- **Applied Agile and data-driven product practices** in fast-paced environments to continuously improve UX and delivery quality

SUMMARY

Results-driven **Product Manager** with over 15+ years of experience in driving product strategy, development, and cross-functional collaboration. Expertise in **AI-driven products**, **digital transformation**, and **agile project management**, with a proven track record of delivering scalable, user-centric solutions. Skilled in **gathering and prioritizing customer requirements**, **defining product roadmaps**, and leading teams to launch features that increase user engagement, optimize revenue, and drive business growth. Adept at **communicating product vision** and aligning stakeholders, with a strong focus on delivering impactful products in fast-paced, data-driven environments. Passionate about leveraging technology to solve complex problems and create innovative products that meet customer needs and business objectives.

KEY ACHIEVEMENTS

💎 **Stakeholder Engagement Improvement**
Boosted user engagement by 60% through effective stakeholder communication in product development processes.

💎 **Effective Requirements Gathering**
Gathered product requirements efficiently, leading to a 40% increase in user satisfaction metrics.

💎 **Streamlined Product Development**
Enhanced product features through stakeholder feedback, resulting in a 25% reduction in development time.

SKILLS

AI Integration	User Story	No code Tools
Effective Communication		Pricing Strategy
Process Improvement		Business Development
Tech & Business Alignment		Storytelling
Data Literacy	GTM Strategy	P&L Acumen
UX Design Sensibility		Product Automation
Emotional Intelligence & Empathy		
Product Strategy & roadmap		UX Automation
Stakeholder management		Agile & Lean
Process Automation		Product Development
Metrics and KPI		Customer & Market Research
A/B Testing	Fintech	Negotiation

EDUCATION

Master's in computer application

Aligarh Muslim University

📅 06/2004 - 08/2007   📍 India
- GPA: 9/10 (Gold Medalist)

Bachelor in Mathematics, Statistics & Physics

Aligarh Muslim University

📅 08/2001 - 08/2004   📍 India

PERSONAL PROJECTS

AI FAQ Builder from a PDF

🔗 https://ai-faq-builder.streamlit.app

Generates a dynamic FAQ section by analyzing content from an uploaded PDF document. It uses an LLM to extract key questions and answers, categorize them, and present them in a user-friendly format.

AI Generates an instant FAQ page with:
Top 10 questions,
Concise, reliable answers,
Option to download as TXT or PDF

Tech used: LLM + RAG with document ingestion, LangChain + Streamlit

AI structured action plans from Meeting transcript

🔗 https://ai-meeting-action-plan-4.streamlit.app

Takes raw meeting transcripts from Google Meet, Zoom, or Teams and turns them into clear action plans. It shows key decisions, tasks with owners and deadlines, and short summaries. Can also be sent to Notion for task assignment.

AI Generated Action items with:
Key Decisions,
Action items (with owners and deadlines),
Summary bullets,
Outputs a formatted report or sends action items to Notion

Tech used: Frontend Streamlit, OpenAI API, Connect to Notion API

Resume Screener & Fit Analyser for Recruiters

🔗 https://resume-screener.streamlit.app

This tool helps recruiters quickly check how well a resume matches a job post. It gives a fit score, highlights key and missing skills, and adds a short recommendation. Saves time by making resume reviews faster and more consistent.

AI Generated Matching Score Output with:
Fit Score (0-100),
Key skills matched & missing,
Summary recommendation for recruiter decision-making

Tech used:Frontend Streamlit, PyMuPDF(PDF Parsing), GPT API (semantic skill matching, scoring logic)

AI Website Summary Generator

🔗 https://website-summary.streamlit.app

It reads the content of any website provided and gives a short, clear summary. It's useful for getting quick insights without reading everything. Great for market research, competitive analysis, or content briefs.

AI Generated website summary with:
Website summary (in bullet or paragraph form),
Key topics or sections covered

Tech used:BeautifulSoup (to extract clean text), URL input + Content Scraper, OpenAI API (for summarization), Frontend Streamlit

TOOLS

Product/Project Management

| Jira | Trello | Monday | Asana |

Documentation

| Notion | Confluence | Miro | Slite |

UX/UI User Research

| Optimizely | Typeform | Hotjar | FullStory |
| Heap | Pendo | Walkme | SurveyMonkey |

Visualisation

| Tableau | PowerBI | Figma | Adobe XD |

Analytics & Optimization

| Google Lighthouse | Optimizely | Tableau |
| Dynamic Yield |

Automation & Workflow

| Zapier | n8n | Airflow | Node-RED |
| Streamlit | UiPath | BluePrism |

AI/ML Tools

| Open AI GPT/Claude | Hugging Face |
| LangChain | TensorFlow | PyTorch |

Version Control

| GitHub | GitLab | Jupyter Notebooks |
| VS Code | Colab |

CERTIFICATIONS

Certified Scrum Product Owner

Python PCAP

ITIL V4

Six Sigma Green Belt

Azure AI Engineering

SQL for Data Science

Azure AI Fundamental

Business Strategy for Product Managers

LANGUAGES

Urdu/Hindi
Native   ●●●●●

English
Native   ●●●●●